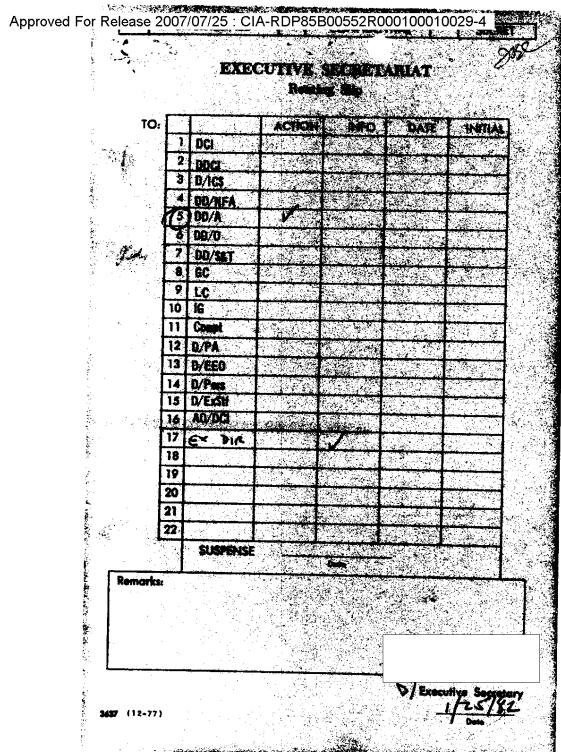
Approved For Release 2007/07/25 : CIA-RDP85B00552R000100010029-4



17 February 1982

MEMORANDUM FOR: Executive Director

FROM:

Harry E. Fitzwater

Deputy Director for Administration

SUBJECT:

Items of Interest

REFERENCE:

Memo dtd 25 Jan 82 to DDA fr ExDir, same subj

(ER 82-4153/1)

- 1. In reference memorandum, you asked that we discuss several items of interest. I have asked the three offices concerned to prepare papers on these items. These are attached for your consideration as a preliminary to our meeting.
 - a. Attachment A: Office of Security. The question of the IG Report recommendation for reorganizing the OS Directorate of Personnel Security and Investigations.
 - b. Attachment B: Office of Training and Education's ties to the outside academic world.
 - c. Attachment C: Information handling. How does ODP remain current as to new ideas, etc.
 - 2. I am prepared to discuss these items at your convenience.

Harry E. Fitzwater

Harry E. Fitzwater

Atts

DDA:HEFitzwater:kmg (17 Feb 82)

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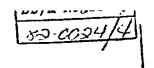
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1 - HEF Chrono





3 FEB 1982

MEMORANDUM FOR:	Deputy Director for Administration
FROM:	Director of Security

SUBJECT:

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Office of Inspector General Inspection Report -

Office of Security (1981)

- 1. I have reviewed with senior members of my staff the Inspection Report of the Office of Security compiled by the Office of the Inspector General. This review reflects that of the 26 recommendations approved by the Deputy Director of Central Intelligence, the Office of Security has the primary responsibility of addressing 18. Other elements of the Agency have been requested to respond to the remaining eight recommendations.
- 2. Regarding the 18 that this Office will take the lead in addressing, I find that 14 of these either have been or will be accomplished in due course.
- 3. Total implementation of the remaining four Inspector General recommendations will be difficult and, I submit, unwise. I shall address these four in this memorandum, explaining to you what I believe can be done and also what I believe should not be done and why.

Recommendation #1 - "We recommend that the Director of Security prepare an organization plan for the DDA with options for realigning security functions and reducing managerial layers."

Comment: There appears to be an underlying IG desire to dismantle the Directorate of Personnel Security and Investigations by separating certain functions and increasing the number of deputies reporting directly to me. I do not agree. In fact, such a separation existed in the Office of Security for many years, prior to a general reorganization in 1973,

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when a strenuous effort was made to combine functions, streamline operations, and save manpower. The Office's organizational plan was submitted to the Inspector General, who expressed his position in a memorandum dated 30 May 1973:

"The reorganization proposed by the Director of Security is a substantial improvement over the existing organizations. It achieves a grouping of similar functions under common supervision that is markedly lacking in the current structure. Especially noteworthy is the placement of all personnel security functions, including the investigative process, under a single manager. . . Finally, a number of functions have been combined or reduced, making possible the elimination of several organization elements, particularly at the staff level. This has reduced the number of supervisors, including the number reporting directly to the Director of Security, and has made possible a significant reduction in the total Office of Security position requirements."

We find the structure works well and is not an undue burden on the Deputy Director for Personnel Security and Investigations (PSI). We have, however, made some organizational changes within the PSI Directorate.

- a. We have upgraded the Polygraph Branch to the status of a Division, with the chief of the division designated as an SIS officer.
- b. We have reorganized the Security Support Division and included the Reinvestigation Branch as part of this Division. The chief of the division holds SIS rank.
- c. We have reorganized the Clearance Division to redistribute the workload and increase efficiency. The chief of the division is a member of the SIS.

In the Physical, Technical and Area Security Directorate, the Information Systems Security Group is expanding both in personnel and workload. It will, undoubtedly, become a division in due course. I do not believe that should occur at this time, however.

I reject the inference in the report that the Office of Security resists organizational change. As noted above, we have made changes and we will make changes in the future when they will improve our effectiveness. I did not contemplate any additional significant changes in the immediate future. I would like to allow time for those changes that have been made to work before making more changes. The recommendation to develop a plan to reorganize the entire office was not in the earlier draft report and I believe any serious consideration and development of such a plan could not be realistically accomplished by 2 April 1982.

The Position Management and Compensation Division (PMCD) of the Office of Personnel will begin a full-scale review of the Office of Security in March. Any organizational recommendations resulting from that review will be considered along with the suggestions of the Inspector General. I do not believe it would be advisable to attempt a reorganization of the office until the PMCD review has been completed, as it will be more likely to reveal significant needs for changes in structure than any other similar review.

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OTE 82-1013

29 January 1982

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FROM:

Director of Training and Education

SUBJECT:

Items of Interest to the Executive Director

REFERENCE:

Memorandum from Executive Director to DDA,

dated 25 January 1982, Subject: Items of Interest

1. Detailed below are suggested responses to the two items relating to the Office of Training and Education (OTE) which were raised by the Executive Director in paragraph 2 of reference memorandum.

a. OTE's Ties to the Outside Academic World: OTE makes a

continuing and concerted effort to ensure that its personnel are in contact with the academic world and commercial private sector training organizations so that we can be confident that we are keeping up with the state-of-the-art. I am sure you are aware of the extensive interplay between the academic community and the faculty of the Language Training Division. In this particular area we devote considerable resources to working with both private and Government schools toward the common goal of stimulating the Nation's language training programs. It is obvious from these contacts that our approaches are not only up-to-date but that we are in fact a recognized leader in this area of study. The Office's professional contacts with the outside world are by no means limited to the area of language training. In all areas of OTE's activities there are examples of our determination to develop professionally and to continually apply new techniques and approaches where appropriate. For example, even in operations training we have in recent years used the services of the Sales Analysis Institute to expose operations trainees to some recognized commercial influence techniques. Also, we maintain a close working relationship to take advantage of their on-going research into management and supervisory just recently visited CCL for training techniques. completed at the end of the year the this purpose. seven-week Executive Program at the Federal Executive Institute (FEI). His enrollment served the dual purpose of his personal career development and the acquisition of new thoughts and techniques for

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SUBJECT: Items of Interest to the Executive Director

use in OTE. Three staff officers of OTE whose specialty is educational technology and methodology have within the last 12 months attended professional conferences or seminars where they have been able to update their knowledge of this important area. In addition to these efforts, we have recruited new officers from outside of the Agency to join our career service who bring with them current skills from both the private sector and other areas of the Government. I believe that all these examples demonstrate the commitment of OTE to ensuring that we are staying on top of the rapidly changing developments in the whole field of training and education, and I believe that in terms of content, technique, and staff capability our offerings are comparable to the best that is available elsewhere.

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b. Basic Courses and Curriculum Pertinence: Every course or program conducted by OTE is subject to frequent review and analysis -- not only by the staff responsible for the particular course but also on a systematic basis by the Curriculum Committee and by OTE management. For the most part, these courses and offerings are not static and are being changed, modified, and improved with regularity. Even the "old standbys" are not exempt from this process. The Midcareer Course within the last three years has undergone extensive modification in an attempt to increase participation on the part of students and to provide as part of the course some basic management training. The Senior Seminar was torn down to the ground and rebuilt as an entirely new offering with new goals as the Senior Officer Development Course. Basic orientation courses have been reworked, tightened up, and shortened where appropriate. In support of changing trends and emphasis within the Agency, new courses have appeared. Where not long ago Career Trainees started their training process with a rather superficial three-week orientation, they are now exposed to a polished ten-week course that much more thoroughly prepares them for upcoming interim assignments within the Agency and further specialized training. Each time a course is run, the staff of OTE is exposed to a wealth of candid criticism from the participants. Adding to this input is the fact that the OTE staff is at present at an all-time high in terms of professionalism, and as a result, are their own most severe critics. A good example of this latter point can be seen in the Management Seminar. At the time that she assumed basic responsibilities for this course, critically reviewed past runnings, conducted an outstanding training needs assessment, and reworked the course from top to bottom. The initiative for this work came from her. It was not pushed by IG reviews, management pressures, or other external factors. It is basic OTE policy to insist on pertinence in our offerings and to assume a leadership role in Agency training as opposed to merely responding to today's (or in some cases yesterday's) requirements. While our curriculum is

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SUBJECT: Items of Interest to the Executive Director

far from perfect, I believe sincerely that given the resources available to us, we are doing a superb job of offering high quality training that is relevant to the current and anticipated needs of CIA.

And the extent that any of the Executive Director's interest may have been piqued by the December memorandum prepared by the DDO Senior

Training Officer, I believe that some comment is in order. I think memorandum which challenged several of our basic courses in their present form was a good faith effort on his part to establish a constructive dialogue. Unfortunately, the memorandum was not based on as much knowledge of the courses to which it spoke as would have been desirable, and equally unfortunate was the fact that it received distribution to various senior Agency officers prior to its author and OTE sitting down and dealing with its content in a constructive manner. We have now had such a discussion with the author of the memorandum, and I believe he would be the first to admit that modifications of at least some of his positions and recommendations would be in order. I think that he and we have benefitted from our discussions and that both parties will move ahead in an attempt to satisfy some of the training problems faced by the DDO.

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ODP-82-164 8 FEB 1982

MEMORANDUM FOR: Deputy Director for Administration

FROM:

Bruce T. Johnson

Director of Data Processing

SUBJECT:

Items of Interest to the Executive Director

REFERENCE:

a. Your Memorandum, dated 27 January 1982, same

subject, DDA 82-0229/1

Memorandum from Executive Director,

Subject: Items of Interest, dated 25 January

1982, EX 82-41531/1

- 1. In response to your request for my thoughts concerning paragraph 3. of Reference b., I have pulled together the following information keyed to the Executive Director's questions and formatted to facilitate incorporation in a broader memorandum for your signature. Although not specifically asked to do so, I felt moved to respond to paragraph 4. of the Executive Director's memorandum also. I hope this information is on target. If not, let me know and we can rework it.
- 2. Q: "How does the Office of Data Processing (ODP) ensure that it remains current as to new ideas in the information handling world and how do ODP personnel stay on top of the latest?"
 - A: ODP uses several means of keeping current:
 - a. Formal training: ODP has one of the most vigorous training programs in the Agency. In FY 81, 157 people in ODP spent \$115,000 to attend 386 external training courses. Included in this activity were a large number of ODP employees who are taking undergraduate and graduate level courses in the computer and information sciences at local universities. ODP also sets aside up to \$5,000 each year to sponsor a full-time fellowship for one year of academic study for an ODP employee (competitively selected). Several ODP employees who have earned advanced degrees teach computer science courses part-time at local colleges and universities, including the Agency's Off-Campus Program with the University of Virginia. In addition to sending employees individually to external training, ODP

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contracts for training when possible to reduce the cost. This has been particularly effective with hardware vendors like IBM and Amdahl, where ODP has been able to specify in procurement contracts the number of people the vendor must train in specific courses. In FY 81, ODP trained 172 employees through contracted training. Finally, ODP augments its own internal training program by purchasing audio and video self-study courses produced by leading ADP training companies like DELTAK and Advanced Systems, Inc. There is some concern in ODP that the current level of resource commitment in dollars and personnel time may not be enough to keep up with rapidly advancing technology and escalating training costs.

Attendance at Conferences: In addition to formal training courses, ODP uses a large portion of its travel money for keeping current by attending computer conferences and user group meetings. Attendance at SHARE and GUIDE IBM user group meetings, for example, is a primary source of information on what IBM's plans are, as well as how other IBM users exploit IBM technology. ODP has increasingly taken the initiative in specifying the agenda and direction of these and other vendorrelated user groups. Recently, ODP's Systems Programming Division hosted a local (Metropolitan Washington) VM software users group in the Headquarters Auditorium. More general information is obtained by attending conferences and symposiums sponsored by professional groups like IEEE, ACM, AMA, and NBS. is where ODP is feeling the greatest pinch because of current efforts to reduce government expenditure for In a few cases, ODP employees have paid for attendance at a key conference out of their own pockets when travel funds began to run out.

- c. Briefings and Product Announcements: ODP avails itself of every opportunity to receive briefings, product announcements, and demonstrations from its current and potential vendors. These formal and informal dialogues, some of which are held only after a promise of nondisclosure by CIA, enable ODP to predict and prepare for coming innovations with reasonable accuracy.
- d. Sponsoring ADP Research through the Office of Research & Development (ORD): ODP has maintained a close relationship with the ADP Research Branch of ORD for several years. You may recall that headed that group for a while. Recently, ODP'ers have been filling Doug's old job on rotation.

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is the current incumbent and she is taking advantage of her many contacts in ODP to make sure their interests are remembered. ODP goes through a ranking process every year with ORD to ensure that, within the limited resources available, projects with the highest interest are funded. Current ORD projects are exploring such areas as advanced text search, analytical aids, security filters for shared data bases, relational data bases, and video disk technology. periodically sponsors seminars in advanced technology, like microprocessors, for ODP and other computer organizations in the Agency. The take from this activity has been very good, but it has been drastically underfunded during the past few years to accommodate Agency budget cuts. R&D cuts have hurt not only ODP, but other offices in my directorate as well.

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e. Commercial Research Services: ODP subscribes to several research services, notably Auerbach and International Data Corporation (IDC). These services produce periodic newsletters as well as indepth studies of particular technology or applications areas, such as office automation. In addition to their publications they offer telephone research services to ODP and periodic seminars at no additional cost. In fact, IDC is sponsoring a one-day ADP technology trends briefing here in Washington on 3 March. This briefing is geared to senior managers with stategic decisions to make in a recession economy. Bruce Johnson has tentatively reserved a place for you and me and is urging us to go. If you are interested, I will send you more information.

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f. Trade and Professional Literature: ODP subscribes to a wide range of periodicals covering ADP and related fields for its employees. A technical library of IBM and other vendor manuals, handbooks, ADP textbooks, etc., is maintained by ODP not only for its own employees, but customers as well. OCR expenditure on behalf of ODP for these publications was \$90,000 in FY 81.

- 3. Q. "The cost and resources devoted to supporting national programs...are we doing it to the detriment of CIA day-to-day business?"
- A. CAMS is the activity on which the majority of ODP resources devoted to Imagery are being expended. In FY 82, ODP has budgeted \$7.1 million for CAMS and \$14.6 million in FY 83. These are the direct visible costs. In addition, ODP expects to spend \$3.0 million in FY 82 and in FY 83 on indirect costs of Imagery. These costs include that portion of general systems

support attributed to CAMS and the Office of Development and
Engineering processing for mission planning, modeling, etc.
These expenditures represent about of ODP's budget in FY 82,
and in FY 83. Whether ODP and other DDA support to Imagery
is being done to the detriment of CIA day-to-day business is
difficult to say. While the slice of the budget pie for Imagery
continues to grow, so does the size of the pie. But there is no
doubt that ODP has been forced to eat a significant portion of
the costs associated with increased support to Imagery. To the
extent this has been necessary other programs have suffered.

- "How does ODP determine priorities as to what organization gets either hardware or programming support before some other?"
- ODP uses several methods to establish user **A:** requirements and prioritize them.
 - To ensure adequate central processing services, ODP surveys its customers every year, analyzes workload trends, and then plans for and provides all the hardware and system software resources needed by its customers. ODP's inventory of large computers is upgraded yearly to ensure that sufficient computational power is available. The schedules and budgets for large new software development projects are coordinated with the customer to ensure that these systems are available when needed.
 - For individual applications development and b. maintenance, ODP uses the Agency's network of ADP control officers. Each directorate has an officer who sets priorities for the offices within the directorate and each office has an officer to set priorities within ODP looks to them to resolve conflicts. occasion the Deputy Director for Administration has had to set arbitrary percentage limits on the amount of applications development resources ODP could dedicate to each directorate. It is not a perfect system, but it is the best we have. You may recall that for a few years we made an attempt to review ADP projects in the EXCOM. After the first few rounds, this was reduced to a staff review and monitoring activity. For major projects the Information Handling System Architect will eventually assume the monitoring activitiy on behalf of the EXCOM.
 - An area of serious concern which I share with the D/ODP is CIA's ability to budget for and equitably address the growing demand for terminals. ODP has relied on the directorates to state their requirements

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and place them at an appropriate level in the budget process. For one reason or another, we wound up with only 89 terminals funded for FY 82 to meet a combined directorate demand of 287 (excluding procurement of replacements for aging machines). This is putting ODP in a real bind and has prompted John Stein to write me a strong memo of concern. I believe this is an area that the EXCOM should look into.

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5. Q: "[What is the] status of SAFE and what [will it] take to fix it?"

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A: Bruce Johnson, and others in ODP are currently digesting the information obtained from the Preliminary Design Review (PDR) with TRW during the last week of January. We will set up a briefing for you as soon as we have developed a good assessment of the situation.

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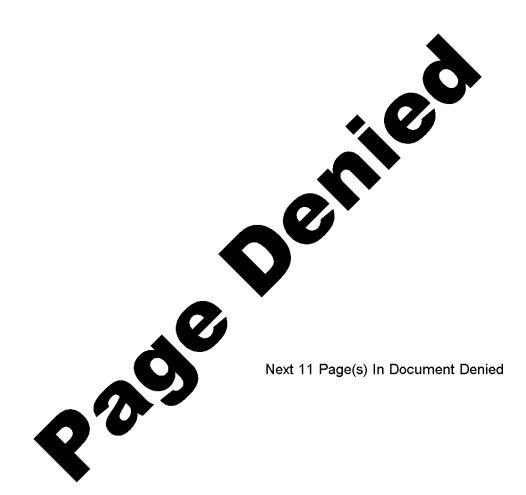
- 6. Q: "How can the DDA protect itself from slipping into another government bureaucratic organization?"
- While the experience gained in overseas assignments certainly contributes to the "can do" attitude of people in DDA, I think the real keys to remaining a flexible, responsive organization are adequate resources and the freedom to use them as we see fit. One of the dangers of the continuing budget cuts that my directorate has suffered during the past few years is exactly what you fear. When resources are limited we tend to establish bureaucratic controls to husband them. As a point of interest, it seems to me that as far as Headquarters support is concerned the office in my directorate with the least overseas experience, ODP, has consistently maintained a "can do" approach, which can be attributed in part to the fact that ODP, at least until recently, has had the horsepower it needs to get its job That "can do" spirit could be eroded if we do not step up to the staffing and equipment resource problems facing us in 1983 and 1984.

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Bruce T. Johnson

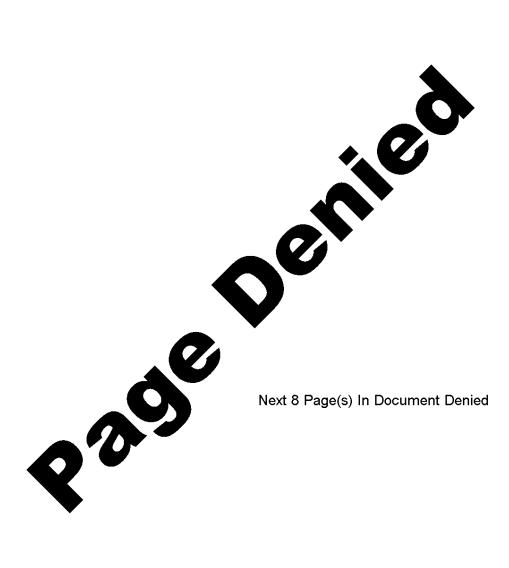
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4.				in the best interests of the Office of Security or the Agency.
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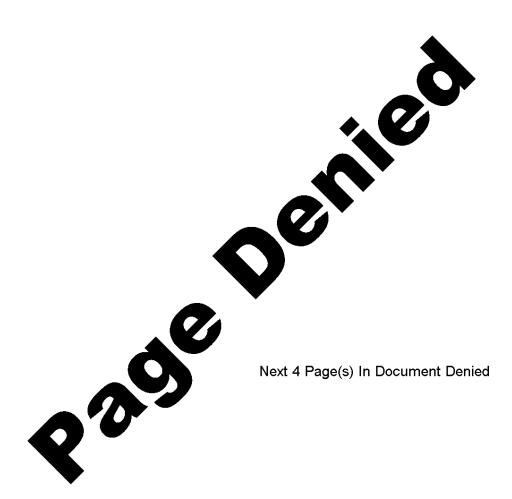
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FORM 610 USE PREVIOUS EDITIONS

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27 January 1982

MEMORANDUM FOR: Director of Security

FROM:

Harry E. Fitzwater

Deputy Director for Administration

SUBJECT:

Items of Interest to the Executive

Director

- 1. The Executive Director has asked that I discuss several items with him in the near future. One particular item of interest for the Office of Security is contained in paragraph 1 of the attachment.
- 2. I would like to have your thoughts concerning this paragraph either in writing or as a verbal discussion at your earliest convenience.

Harry E. Fitzygles

Harry E. Fitzwater

Att

DDA:HEFitzwater:kmg (27 Jan 82)

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Memo dtd 25 Jan 82 to DDA fr EXDIR, subj: Items of Interest (DDA 82-0229)

27 January 1982

MEMORANDUM FOR: Director of Training and Education

FROM:

Harry E. Fitzwater

Deputy Director for Administration

SUBJECT:

Items of Interest to the Executive

Director

- 1. The Executive Director has asked that I discuss several items with him in the near future. One particular item of interest for the Office of Training and Education is contained in paragraph 2 of the attachment.
- 2. I would like to have your thoughts concerning this paragraph either in writing or as a verbal discussion at your earliest convenience.

Harry E. Fitzwater

Harry E. Fitzwater

Att

DDA: HEFitzwater: kmg (27 Jan 82)

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Att: Memo dtd 25 Jan 82 to DDA fr EXDIR, subj: Items of Interest (DDA 82-0229)

27 January 1982

MEMORANDUM FOR: Director of Data Processing

FROM:

Harry E. Fitzwater

Deputy Director for Administration

SUBJECT:

Items of Interest to the Executive

Director

- 1. The Executive Director has asked that I discuss several items with him in the near future. One particular item of interest for the Office of Data Processing is contained in paragraph 3 of the attachment.
- 2. I would like to have your thoughts concerning this paragraph either in writing or as a verbal discussion at your earliest convenience.

Harry E. Fitzwater

Harry E. Fitzwater

Att

DDA: HEFitzwater: kmg (27 Jan 82)

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Att: Memo dtd 25 Jan 82 to DDA fr EXDIR, subj: Items of Interest (DDA 82-9229)

82-4153/1

25 January 1982

MEMORANDUM FOR: Deputy Director for Administration

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FROM:

John N. McMahon

Executive Director

SUBJECT:

Items of Interest

There are several activities in your parish that I would like to discuss with you in the near future. Some of them stem from Inspector General surveys; others more out of my ignorance and I simply want to have an appreciation of their status.

- l. In the Office of Security, I would like to have a better feel for the reorganization as suggested by the IG report and whether it does make sense to spread out the functions now existing under the Deputy Director for Personnel Security and Investigations. I thought the report might have been too critical as to lack of innovation and adherence to old-time standards, but I would like to have your reaction to that (if nothing more than to appreciate why the IG arrived at that conclusion).
- 2. In the Office of Training and Education, I do want to pursue OTE's present ties to the outside academic world to ensure that we are taking advantage of knowledge and training techniques which exist in the outside world. Of course I already talked to you about where we stand with the basic courses and whether or not their curriculum has pertinence.
- 3. Under information handling I would like to know how the architect is functioning and whether he has carved a meaningful role. Moreover, how does ODP ensure that it remains current as to new ideas in the information handling world and how do ODP personnel stay on top of the latest. I would like to get some feel for the number of ODP people attending outside training courses. While we are at it, I would like to muse somewhat over the cost and resources devoted to supporting national programs, and are we doing it to the detriment of CIA day-to-day business. How does ODP determine priorities as to what organization gets either hardware or programming support before some other. SAFE remains an open issue for me and Bruce Johnson owes me a conversation on the status of that program and what it will take to fix it.

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4. A situation that has haunted me for some time and I certainly don't see the ready solution; but I fear as time goes on and the "old-timers" retire, the knowledge and experience gained from overseas assignments dwindles within the DDA. With that the gung-ho, can-do attitude which overseas assignments stimulate in our personnel must also suffer. And in lieu of such overseas assignments, how can the DDA protect itself from slipping into another government bureaucratic organization.

7John N. McMahon